



VENGEANCE POWERSPORTS WARRANTY POLICY

Updated as of August 15, 2023

Vengeance Powersports provides a **6 Month Warranty, 1500 Miles Or 75 HRS, Whichever Comes First** on all ATV & UTV 4 Stroke Engines Rebuilt In House and 60 Days On Dirt Bike & Snowmobile 2 Stroke Engines Providing All Parts Were Purchased/Provided By Vengeance Powersports and the Following Break-In Procedure was followed.

See Section (A) For warranty details and requirements.

Additional Warranty Period Can Be Purchased, Pricing for the extended warranty does depend on the type of product you purchase. Prices will range from \$550-\$950. Pricing is available upon request and additional warranty must be purchased within 7 Business days of completion.

Vengeance Powersports obligations hereunder are limited to the repair or replacement of the Engine Work Completed. All warranty work must be completed by a Vengeance Powersports Technician at our location in Ballard, Utah.

All warranty claims must be reported within **14 days** of the discovery of the defect or problem.

If you do need to file a warranty claim, we will make every effort to help you get the problem resolved! We value you as a customer and want to make sure you're satisfied with your purchase.

Vengeance Powersports is not liable for damage to additional components resulting from failure from engine rebuild. Any warranty work performed by Vengeance Powersports does not extend the initial timeline of the warranty period.

A. To Ensure Any or All Warranties Are Not Voided avoid the following to insure your warranty is not voided.

- Broken warranty seals. All Engine/Transmission Rebuilds will be sealed by a Vengeance Powersports technician. If seals are broken, the warranty is void.
- Any customer modification to parts or Engine/Transmission Rebuilds not approved in writing by Vengeance Powersports.
- Over-Heated Engine/Transmission Rebuilds.
- Abuse
- Lack of lubrication (Including 2 stroke mixed fuel)
- Dusted Engine/Transmission Rebuilds (dust or dirt sucked through the intake)
- Water Intake
- Fire
- Cold seizure (not letting the Engine/Transmission Rebuilds warm up to the proper temperature, ie snowmobile)
- Lack of proper preventative maintenance (regular oil changes and running the correct lubrication)
- Improper installation
- Improper break-in procedure
- Wrecked, Damaged Or Rolled Machine Engine/Transmission Rebuild Was Completed In.

Engine Break-In Procedure

Please use the following Break-in Procedure to ensure optimum performance of your replacement Engine/Transmission.

- 1) Use fuel with an octane of 87 or higher.
- 2) Oil must be high in Zinc and Phosphorus
 - a) Brands that work well:
 - i) Amsoil Break-In Oil
 - ii) Royal Purple
 - iii) Comp Cams Break-In Oil
 - iv) Lucas Hot Rod Oil
- 3) On 2 Strokes, a proper fuel/oil mixture must be utilized at all times. (ie. 50:1)
- 4) Check All FLUIDS PRIOR TO STARTUP
 - a) Check oil level, add oil if necessary.
 - b) Check Coolant and Add if Necessary
 - c) Check Air Filter Regularly, clean or replace if necessary.
- 5) Once Vengeance Powersports product is started bring RPM's to 1,500 PRM for 6 Minutes.
- 6) Drive slowly first, bringing the Vengeance Powersports product up to operating temperature.
- 7) Vary throttle positions. Do not operate at sustained idle or sustained high speed.
- 8) Perform regular checks on all fluids, controls, and bolt torques.
- 9) Pull only light loads during Break-In.
- 10) Change oil after Break-In period at 10 hours or as noted in your Repair Order.

TRANSMISSION BREAK IN

Please use the following Break-in Procedure to ensure optimum performance of your replacement transmission.

- 1) Run only Amsoil Powertrain, Lucas Transmission or Polaris AGL full synthetic transmission fluid.
- 2) Check oil level, add if necessary
- 3) Vary speeds for 5 hours of run time
- 4) Change oil after 5 hours (This helps remove fine metals from standard wear during break in.
- 5) Pull light loads during break-in.
- 6) Perform regular checks on fluids, controls and bolt torqs.

Warranty Claims Process

1. You must file a claim with Vengeance Powersports within **14 days** of discovering the warranty issue. Please call or text us at 435-828-8437.
2. You will have 30 days from the time you file a claim with us to return your Engine/ Transmission (Unit). If we don't receive your Engine/Transmission (Unit) within the 30 days the claim will be closed.
3. Once we receive your Engine/Transmission (Unit) we will process the Vengeance Powersports product and get it rebuilt for you within 10 business days.(Dependent on parts availability)

If the diagnostic report reveals that the issue was something not covered by the warranty, the customer will be responsible for all costs associated with labor and parts.

In the unlikely event that a Buyer's claims are not resolved through negotiations between the parties then all such claims and disputes shall be subject to non-binding mediation in Uintah County, Utah as a condition precedent to Buyer's asserting any legal action against Vengeance Powersports.

Said mediation shall be conducted by a certified mediator under the laws of the State of Utah and each party shall be responsible for paying an equal share of all mediation costs. This mandatory mediation shall be a condition precedent to the filing of any legal action or lawsuit.



WARRANTY ACKNOWLEDGEMENT

Owner Name: _____

Unit Make: _____

Unit Vin: _____

Unit Model: _____

Unit Mile: _____

Unit HRS: _____

Work Completed:

4 Stroke Engine Rebuild: _____

2 Stroke Engine Rebuild: _____

Transmission Rebuild: _____

By signing this I do hereby acknowledge that a copy of the warranty policy has been provided to me and do hereby understand and agree to the terms as set fourth.

Printed Name: _____

Date: _____

Signature: _____